



North Harbour Consulting

SUPPORTING ACTIVE CITIZENSHIP AND COMMUNITY EMPOWERMENT: OUR SERVICES

North Harbour Consulting Limited is an independent consultancy that provides services to communities, voluntary organisations and local government. Since forming the company in 1996 we have completed more than 150 commissions.

We are based in Portsmouth and have worked with many community and voluntary organisations in the City, and more widely in Hampshire, the Isle of Wight, and elsewhere in London, the South East, and the South West. We helped to set up the Portsmouth Community Network and were closely involved as consultants in devising development and support strategies for the community and voluntary sector in Bath and North East Somerset, Hampshire, the Isle of Wight, Oxfordshire, Portsmouth and Surrey. One of our directors chairs the Portsmouth Community and Voluntary Sector Development Consortium on a voluntary basis and is a member of the sector's leadership group in the City.

We offer a range of services to help small and medium-sized community and voluntary organisations that are starting up or developing their people, community or organisation through training, project development and ongoing support. Our training and follow-up support services include:

- **Community profiling – a self-help approach** (where to go for information on local communities or your local council, how to interpret information, using information to influence local decision making etc).
- **Approaches to community involvement at neighbourhood or local authority level:**
 - Informing, consulting or empowering? – the 'Ladder of Participation';
 - Effective communication and publicity;
 - Involving members in the management of community organisations;
 - Involving the public in community initiatives;
 - Getting involved with the Council or other public bodies – what you need to know.
- **Developing community leadership including:**
 - Starting a new group;
 - Running a community group;
 - Running a management committee;
 - Involvement in formal committees (school governors or similar bodies);
 - Business planning, risks and financial management.
- **Equality and diversity: Involving the whole community**
 - Engaging with diverse communities;
 - Developing an equality and diversity policy and action plan;
 - Measuring the impact of your work on different communities – Equality Impact Assessments.
- **Working with vulnerable people** – what you need to know.

Any of these training topics can be given as a one-off presentation or as part of a short course. For more information see next page

North Harbour Consulting is accredited as a consultant by:

- IDeA (Local Government Improvement and Development) specialising in community engagement and empowerment;
- the TSA (Tenant Services Authority) specialising in governance and service user involvement for social landlords;
- NCVO (the National Council of Voluntary Organisations);
- NAVCA (the National Association for Voluntary and Community Action);
- NICVA (the Northern Ireland Council for Voluntary Action);
- Volunteering England - listed on the Volunteer Management Portal; and
- Community Action Hampshire, appointed to advise organisations receiving funding under Capacitybuilders 'Real Help for Communities Modernisation Fund'.

**For more information got to our web site: www.northharbourconsulting.co.uk
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